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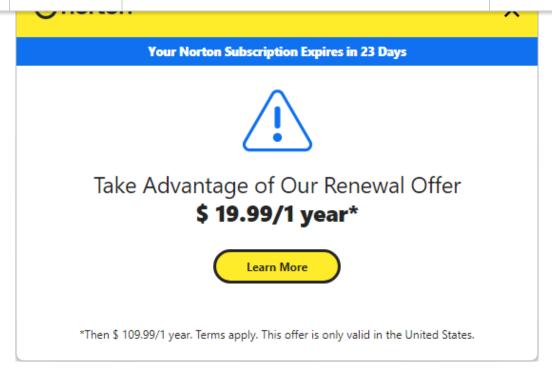
Kerno.biz LLC Newsletter

December 2022

This time of year many computers renew their *Norton 360* security software. Around \$90-100 per year is the normal price for <u>top of the line security software</u> these days. But if you would like to pay less, the trick is to cancel the auto renew every time they jump the price up and find another deal.

So your options are:

- Just let it renew at the new price
- Cancel the current auto renew now, then when it expires, shop for another deal around \$20. (Sometimes *Norton* even temps you to renew with a lower price closer to expiration date, if auto renew is turned off.)



• **Windows only**: Uninstall *Norton* and your computer will automatically go back to *Microsoft's* built-in security called <u>Microsoft Defender</u>. Not as good as <u>top of the line security suites</u>, but generally good enough for most casual computer users.

How to Cancel Auto Renew

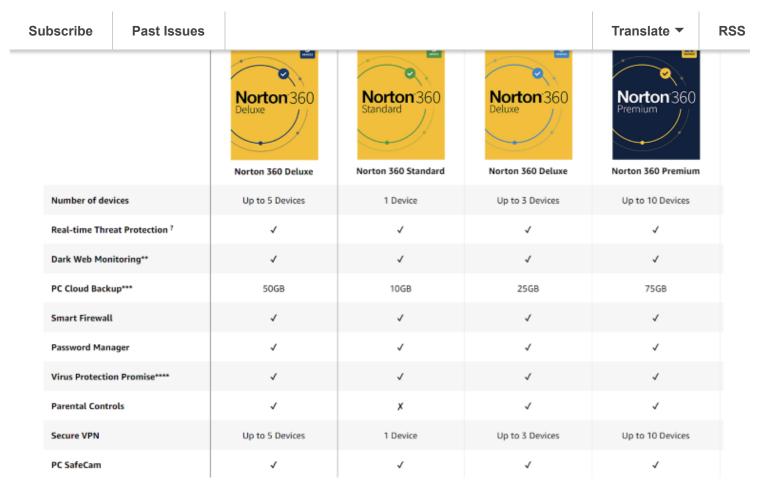
To cancel any of your subscriptions purchased through *Amazon*, go to <u>Amazon Subscriptions</u> and click the "Cancel Subscription" button (on the right hand side) to any subscription you wish to cancel. You can do that now if you don't want to pay the new price.

To cancel a *Norton* subscription purchased directly with *Norton*:

- 1. Go to My Norton and login
- 2. Click on your name top right
- 3. Click on "Manage My Subscriptions"
- 4. Click Cancel on the right-hand side to your Norton 360 subscription. (Note: if you don't see a Cancel button next to your Norton 360 subscription, you may need to go to Amazon Subscriptions instead, see above.)

If after the current subscription expires, or if you do not currently have a top tier security suite installed on your computer, search *Amazon* for a new deal on a Norton product for around \$20 (I usually get Norton Deluxe 3 or 5 devices so you can use it on multiple computers, cell phones and tablets), follow the procedure to subscribe and login to your Norton account to activate it and update the software on your computer.

Compare Norton 360 editions



I hope this helps. Let me know if you need help or get stuck and we can setup a remote appointment.

Happy Holidays!

If you want to completely remove *Norton*, below is how to uninstall software in *Windows 10/11* and uninstall *Norton* on a *Mac*:

Here's how to uninstall programs (apps) in Windows 10/11:

- 1. Right-click the Start button on the Taskbar (looks like four squares)
- 2. Click Apps and features
- 3. Select an app you wish to uninstall and click Uninstall
- 4. Click **Uninstall** button that appears and follow onscreen instructions
- 5. Restart the computer

Uninstall Norton on a Mac:

- 1. On the Mac menu bar, click the Norton icon, and then click Open Norton.
- 2. In the Norton menu, click Norton > Uninstall Norton Security.
- 3. In the window that appears, click Uninstall.

Do one of the following based on your macOS version:

2. If you have macOS 10.14.x (Mojave) or earlier version, type your Mac administrator account password, and then click Install Helper.

Click Restart Now.

If you have uninstall problems, these Norton removal tools will help (for example, to remove expired Xfinity Norton):

Windows:

· Download and run the Norton Remove and Reinstall tool

If you have Norton Family or Norton Secure VPN installed, uninstall them before you run the Norton Remove and Reinstall tool.

- Uninstall Norton Family from your device
- Uninstall Norton Secure VPN

Mac: Remove all Norton programs for Mac using the <u>RemoveNortonMacFiles</u> tool.

- 1. Right-click the Start button on the Taskbar (looks like four squares)
- 2. Click Apps and features
- 3. Select an app you wish to uninstall and click Uninstall
- 4. Click **Uninstall** button that appears and follow onscreen instructions
- 5. Restart the computer
- 6. On the Mac menu bar, click the Norton icon, and then click Open Norton.
- 7. In the Norton menu, click Norton > Uninstall Norton Security.

website to see the data you would be able to recover.

- 8. In the window that appears, click Uninstall.
- 9. If you have macOS 10.15.x (Catalina) or later version, type your Mac administrator account password, and then click OK to allow Norton to remove the system extension.
- 10. If you have macOS 10.14.x (Mojave) or earlier version, type your Mac administrator account password, and then click Install Helper.

Security checklist for you and your technology

•	I have an external backup drive for my computer (Windows, Mac)? Yes No and I know how to check
	that it is working? Yes No (more info)
•	I am using off-site cloud storage for my important data (you may need/are using more than one)? Sign in at the

Apple iCloud: Yes ____ No ___ (see what you find at https://icloud.com)

Subscribe	Past Issues		Translate ▼	RSS
。 <u>(</u>	Google Drive: Yes	No (see what you find at https://drive.google.com)		
o <u>[</u>	<u>Oropbox</u> : Yes N	lo (see what you find at https://dropbox.com)		
。 <u>(</u>	Carbonite: Yes	No (see what you find at https://carbonite.com)		
۰ (Other:			
o N	None:			
-	phone backup is tu OS backup (Apple):			
。 <u>A</u>	Android backup (Go	ogle): Yes No		
_	nputer has all its upo _ No	dates/upgrades (<u>Windows, Mac</u>)? Yes No Cell phone	(Android, iOS)?	
	ing security softwar Built-in security (<u>Win</u>			
。 <u>N</u>	Norton			
。 <u>N</u>	MacAfee			
。 <u>C</u>	Other:			
• I am us	ing <u>random/unique</u>	passwords for every account? Yes No		
 I have t 	urned on <u>2FA/MFA</u>	on every account where available? Yes No		
	•	<u>nager</u> (or <u>document, spreadsheet, pdf</u>) to keep track of passwo	rds? Yes No_	
	rozen my credit files ransUnion: Yes			
。 <u>E</u>	Experian: YesN	No		
。 <u>E</u>	<u>Equifax</u> : Yes No	<u> </u>		
。 <u>N</u>	National Consumer	Telecom & Utilities Exchange (NCTUE): Yes No		
• I have a	an <u>IRS Identity Prote</u>	ection PIN (IP PIN)? Yes No (Note: Must be renewed	every tax season.))
• I am ge	tting a <u>free credit re</u>	port alternating once every 4 months from TransUnion, Experia	ın, Equifax? Yes	

No___







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